



Frequently Asked Questions

Do you have collection kits?

We do provide room-temperature stabilizing collection kits and worry-free shipping materials. We are happy to provide guidance on acquiring primary samples based on our decades of collective experience in microbiome research. Let's chat!

How quickly will I have my results?

Our turnaround time for projects depends on the number of samples.

- 88 or more samples:
 - 3 weeks.
- 24 - 87 samples:
 - 6 weeks.

Turn-around time does not include DNA extraction. If added to your project, our team is happy to provide an estimated data delivery date and turn-around time for any project.

Can I have my samples or gDNA back after processing?

We are happy to return primary samples and gDNA back to our clients after they are processed. We do not charge for this service, but do ask the client pays shipping.

How do I ship my samples?

Please see the sample guidelines document for full details. We prefer to have samples shipped such that they arrive at CoreBiome Monday-Thursday of a given week. Samples shipped to CoreBiome must have an accompanying electronic sample submission form emailed to us and can be sent using a courier of your choice.